



The JSTribune

Volume 7, Issue 1

Winter Edition



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Happy Holidays from JST!!!



Front row (L-R): Robin, Dennis, Mike, Donna, Tim.
 Back row (L-R): Laura, Faith, Jim, Adam, Freddie, Dale, Bryan, Kurt, David.

Upcoming Events

- Jan 10 IACC Convention
- Jan 12 Miami Beach, FL
- Feb 6 RMA Conference
- Feb 8 Las Vegas, NV
- May 16 NARCA Conference
- May 19 Austin, TX



All of us here at JST would like to wish each and everyone of you a safe and Happy Holiday Season, and all the best to you in the year to come.

Did You Know?

You can view statistics for your clients.

From the Client, go to the Misc button on the left side. Then click Client Statistics. This will bring up the statistics window.

From there, you can click the Show Statistics button and you can see how many accounts and claims that are in your system, their balances and the average between them, along with judgments and payment plans.

The Status Summary button

	Open	Closed
Accounts	103	0
Claims	106	1
Placement Total	568,084.18	1,000.00
Average	5,359.28	1,000.00
Total Balance	866,285.82	765.31
Average	8,172.51	765.31
Judgments	21	0
Payment Plans	10	0

will not only display the report, but it will also save a copy on your desktop.

If you would like assistance

with this or any other feature in **CollectMax**, please contact our Support team at (804) 288-7850 or email us at help@collectmax.com.

What's New?

At **JST**, we are constantly striving to develop a better product for our customers. Here is a breakdown of the latest additions and enhancements to **CollectMax**.

Documents:

- New debtor variables added.
- Added a function for recent images.

History:

- Changed wording in History of Change for Debtor Relationship
- Added Automated Military Scrubs to History of Change

Payment Plans:

- Advance Payment Due from Actions on Summary Screen with a right click on DU/DU\$ action.

Financial:

- Added a prompt to change payment type to Paid in Full when payment meets or exceeds amount due.
- If Paid in Full automation is defined at client level, system will prompt user regarding Paid in Full automation settings when a payment is posted with type of Paid in Full.

Demographics:

- Added phone details hover hint for phone numbers on consumer tab.

Litigation:

- New Garnishment Status fields added to Tax, Wage and Bank Garnishment forms.
- Litigation button text shows in bold when populated.

Reports:

- Added Payment Type and Bankruptcy Attorney to Advanced Print Options.

System:

- Added a new system option to disallow new actions earlier than Today.

MaxExtract:

- Last Payment Type field.
- Increased processing speed.
- Removed date range on unreleased payments.

Flash Message:

- Added debtor ordinal to Deceased message.
- Added to enunciator for Do Not Call.

System Security:

- Added system security for automation.

Reviews: (V8 only)

- Added a Document option dropdown on Automation tab for 'Review Pass Automation'.

Bankruptcy:

- Court File number character limit increased to 30.

Users:

- Added Lock List button in User Login Info to view locked tables and the coordinating workstation/user.

Members:

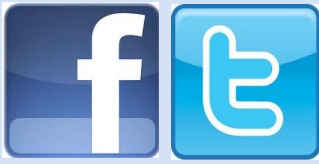
- Added Invalid fields to debtor bank details.

For the complete list of changes, please refer to our Release Notes page (Help>Release Notes).

If you would like assistance with these or any other feature in **CollectMax**, please contact our Support team at (804) 288-7850 or email us at help@collectmax.com.

If you would like to see your firm spotlighted in a future edition of the newsletter, please drop us a line to Comments/Suggestions below.

Follow JST



Comments/Suggestions:

Please send to bwilliams@collectmax.com

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Simply the right choice.