

CollectMax™

Advanced Collections Software

TriVium SonicView Call Recording Interface

TriVium SonicView Interface

Export To SonicView | Import From SonicView | Log

Export
Options
Save Settings
Export Layout
F7 Cancel
F4 Close

Client: All Status:

Select All Clients
 Select Client Group
 Select Single Client
 Select Client Set

Select All Status Codes
 Select Status Code Range
 Select Status Code(s) From List

History Selection

Date Range: 03/28/2013 Thru 03/28/2013

Include Manual History Notes
 Include Activity Codes

The Export will create one file for each

Activity Entry

Date: 03/21/2013

Activity Code: CAL1 First Call Date

Who: Adams/Franklin H. Call Result: LMWP Left Message With Per

Phone #: 354-354-3534 Phone Type: Primary

Call Direction: Incoming Outgoing Comments

Call Time: 10:05:59 AM Duration: 00:00:00
Time Zone: EDT hh:mm:ss

Legal Stage: PostSuit

Data From: Manual Entry Press <F2> To Insert Note Code

As of Posting [03/28/2013]

Activity Class: Call Operator: LHB

Responsible: LHB: Laura Boehling

Claim Status: 012: Awaiting Debtor Response

Save Cancel

- The TriVium SonicView Call Recording Interface program for CollectMax™ provides the capability to export Call Activity Data and/or manually added history notes. TriVium will then use the data to find call recordings in their database and provide an import file containing a link to the call. JST imports the link into the appropriate history note or activity code.
- Calls can be accessed within CollectMax™ by right-clicking on the history note and playing the call.
- The TriVium SonicView Interface requires CollectMax™ Version 8 and an annual support. For more information, contact JST Sales.

CollectMax™ from JST.
Simply the right choice for legal collections software.

Prices and specifications subject to change without notice.
All prices F.O.B. Richmond, Virginia

Effective 05/01/17



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